

The guarantee period given on most Varilight products is 10 years, please see accompanying instructions or datasheets for each product for specific information but here is an example of the guarantee provided for most Varilight dimmers.

Varilight undertakes to repair or replace, at its discretion, goods which have become defective within 10 years of purchase, solely as a result of faulty materials and workmanship, provided that:-

- a) The unit has been correctly fitted according to the instructions and has not been used with an incompatible load as outlined by the accompanying instructions, and has only been used on a 200-250V a.c. power supply.
- b) The unit has not been tampered with or taken apart. However, for your convenience, it is perfectly in order to remove a faulty dimmer module from multi-gang dimmers by pulling off the knob and unscrewing the nut under the knob. You will then still have the remaining modules working whilst we service your faulty module.
- c) The unit is securely packed and safely returned to:- Customer Services, Carylls Lea, Faygate, Horsham, West Sussex, RH12 4SJ together with a letter stating the guarantee registration number [on the instruction leaflet] the date and place of purchase, the type and wattage of the lighting or other load being controlled and the details of the fault.

This guarantee states Varilight's entire liability, which does not extend to cover consequential loss or damage or installation costs arising from a defective product. The guarantee does not apply to problems arising from any incompatibility between your lamps and the dimmer switch. This guarantee does not in any way affect the statutory rights of the purchaser and is offered so that you may have the benefit of our technical facilities.

Please Note: Each product guarantee will have slight variations so please check the instruction leaflet that came with your VARILIGHT product for further information.